

Auto-Sleeper Warranty.

1. Motorhomes produced by Auto-Sleepers Ltd (hereafter referred to as the Company) are covered by a 2-year warranty.
2. During this period the Company undertakes to repair or, if deemed necessary by the Company, replace all defective parts of the motorhome subject to the conditions set out in this document.
3. This warranty commences on the day the vehicle is registered with the relevant authorities in the original country of sale OR 12 months from the date the vehicle was invoiced to the supplying dealer whichever is sooner.
4. The supplying Dealer must explain the warranty terms and conditions to the purchaser and return the completed Warranty Registration Card to the Company to activate the warranty cover.
5. Auto-Sleepers Dealers are not agents of the Company and cannot bind the Company to any agreement for warranty work to be undertaken unless they have obtained prior authority from the Company.
6. Defects in the base vehicle are covered by the base vehicle manufacturers warranty and any problems with it, or its accessories, must be referred to the base vehicle manufacturers' agent.
7. Warranty cover is provided subject to the completion of regular servicing/inspection by an authorised Auto-Sleepers Dealer or NCC Approved Workshop and this must meet the requirements of the NCC Motorhome Habitation Service Schedule. These services must take place on the anniversary - plus or minus 60 days – of beginning of the warranty period. The Owner should retain copies of the service schedules and receipted invoices as proof that they have been completed.
8. All warranty issues must be reported, in the first instance, to the supplying dealer.

9. Year One Cover

The warranty covers faults in the motorhome conversion arising from manufacturing defects or defective parts with the exception of:

- a. Those items covered by the original equipment manufacturers' warranty, including but not exclusively Truma, Eberspacher, Dometic, Fiamma, Surflo, Thetford, Setiz, Spinflo, Sargent, MES, AVTEX.
- b. Those exhibiting the effects of fair wear and tear.
- c. Damage and defects that have arisen as a result of accident, misuse, negligence or neglect.
- d. Replacement bulbs, light emitting diodes, fluorescent tubes, fuses.
- e. Leisure batteries, unless covered for the unexpired part of a 90 day warranty that begins when the motorhome is delivered by the Company to the Dealer.

10. Year Two Cover

The warranty cover is the same as year 1 with the following additional exclusions:

- a. External and interior door hinges and catches
- b. Interior and exterior transfers, coach lines, decals and adhesive décor parts.
- c. Interior and exterior surface finishes – including all painted surfaces and heat shields
- d. Glass worktops and mirrors.
- e. Soft furnishings, curtains, carpets, and other floor coverings.
- f. Window and roof light glazing units, blinds, fly screens, stays and catches.
- g. Microwaves, cookers, grills and hobs, refrigerators, water heaters, space heaters, TVs and audio equipment

11. General

These are terms applying to the whole warranty period - the warranty does not cover:

- a. The effects of normal wear and tear associated with use, normal deterioration, corrosion, or fading,
- b. Accidental damage of any kind,
- c. Damage caused by animals, rodents or others pests.
- d. Replacement parts where these have reached the end of their effective working life,
- e. Maintenance activities including; the adjustment of doors and catches, servicing of appliances or cleaning,
- f. The supply of a replacement vehicle during any repair period.
- g. Costs incurred returning the Motorhome to a repairer – these are the responsibility of the owner.
- h. Accommodation costs incurred as a result of a failure of the vehicle, or any component in or on it, or as a result of returning it to a place of repair.
- i. To make a claim under this warranty please contact your supplying Auto-Sleeper Dealer.

12. Exclusions and Scope

- a. Motorhomes hired or loaned for reward, financial or in kind, are not covered by this warranty.
- b. Modifications, however minor, will invalidate the warranty.
- c. Cover is limited to motorhomes purchased and used in the UK – cover for motorhomes used outside the UK is limited to 90 days per continuous trip.
- d. If the motorhome is sold before the end of the original warranty the benefit of the remaining period can be transferred – see the Warranty Transfer Form - to the new owner using the warranty transfer form. There is a fee charged for this service of £100 + VAT.
Failure to request this transfer within 14 days will invalidate the remaining warranty.
- e. This warranty does not affect your rights as protected by UK consumer legislation.

Warranty Registration Card

The supplying Dealer must explain the warranty terms and conditions to you, the purchaser, and return the completed Warranty Registration Card to the Company to activate the warranty cover.
Please sign below to say that you have had the warranty fully explained and that you understand it and the servicing requirements therein. Signing does not affect your statutory rights.

Registration Number		Chassis Number	
Model		Auto-Sleeper Job Number	
Purchaser			
Address			
Telephone		Email	
Supplying Dealer			
Customer Signature			
Dealer Signature			

Please Note: It is important that this form is returned to Auto-Sleepers.



Warranty Transfer Form

If the motorhome is sold before the end of the original warranty the benefit of the remaining period can be transferred to the new owner using this form. A £100-00 + VAT fee is charged for this service.

Failure to request this transfer within 14 days of purchase will invalidate the remaining warranty.

Registration Number		Chassis Number	
Model		Auto-Sleeper Job Number	
New Owner			
Address			
Telephone		Email	
I have read and understand the terms and conditions of the warranty, including the servicing requirements, as applicable to this vehicle			
Signed:		Date:	